



ਖ਼ਾਲਸਾ ਕਾਲਜ ਅੰਮ੍ਰਿਤਸਰ

Khalsa College Amritsar

An Autonomous College affiliated to G.N.D.U., Amritsar
UGC Letter No. F.22-1/2013 (AC) Dt. 22-05-2013

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◆ A HERITAGE INSTITUTION AND COLLEGE WITH POTENTIAL FOR EXCELLENCE - Status conferred by UGC ◆
◆ NAAC REACCREDITED "A" GRADE (CGPA) ◆ STAR STATUS CONFERRED BY DBT, NEW DELHI ◆ AN ISO CERTIFIED COLLEGE ◆

Internal Quality Assurance Cell (IQAC) Action Taken Report on feedback Analysis (2022-23)

The feedback was obtained from various stakeholders and feedback analysis report was prepared. The suggestions received from various stakeholders were discussed with college authorities and then appropriate actions were taken.

The suggestions received from various stakeholders i.e. Alumni, Teachers, Students & Employers and the actions taken by the college regarding these suggestion are given below:

Feedback Analysis: Alumni

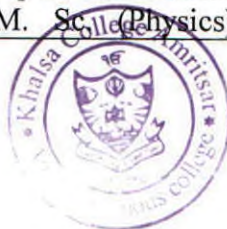
As per feedback analysis report (2022-23), 32% of the alumni correspondents strongly agreed, while 56% agreed that the course curriculum fulfilled the expectations of the students.

33% strongly agreed, while 53% agreed that the programmes being run by the college were helpful in developing the personality of the students. 87% strongly agreed/agreed that the curriculum was effective in developing innovative ideas among the students.

92% correspondents (alumni) strongly agreed/agreed that the reading material regarding curriculum was easily available to the students. 46% strongly agreed that most of the teachers took extra efforts to make students understand the subject. 54% are of the opinion that the quality of the teachers was excellent. 88% considered overall campus life as excellent/good, while 60% of them considered internet lab facilities as excellent/good.

S. No.	Feedback/Suggestions from Alumni	Action Taken
1.	Modification in the syllabus is needed.	Syllabus of various programmes has been modified as per the suggestion of alumni correspondents.
2.	More emphasis should be given to enhance the practical knowledge of the students of commerce.	For enhancing practical knowledge of the students, topics related to different stock exchange markets have been included in the syllabus of business organisation course.
3.	Research based activities/ workshops/conferences/guest lectures should be organised to	To enhance research aptitude among students, project report/Dissertation has been introduced for the students of M. Sc. (Physics). Exhibitions were organised by the


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	develop the research interest among students.	Department of Fine Arts and Fashion designing. Extension lectures/seminars/workshops have been organised by different departments of the college.
4.	Soft skills of the students such as communication/presentation/inter view skills should be enhanced to boost the confidence of the students.	Workshops have been organised by the Computer Science Department to enhance the interactive skills, personality development, communication skills, group discussion skills and interview skills. Seminar was organised by English Department to enhance the creative skills of the students. A new course related to soft skills has been introduced for the students of Physiotherapy Department.
5.	Career counselling seminars should be organised to help students explore the future opportunities.	Various placement drives have been organised by the college Placement Cell throughout the year. Seminars were organised to provide placement training to the students.
6.	Virtual Labs should be introduced in the Science Departments.	Virtual Labs are being set up in various Science Departments.
7.	Industrial visits/ visits to higher institutes should be organised.	Industrial visits to Sugar Mill, Milk Plant, and Spice making factory have been organised by Food Science Department. Educational trips were organised by JMC Department, Mathematics Department and some other departments of the college.
8.	More focus should be given to extracurricular activities.	Plantation drive was organised by Social Sciences Department in connection with World Environment day. Value added courses related to Tabla and Harmonium have been offered by Music Science Department. Inter-Departmental declamation contest was organised by Mathematics Department. Value added courses related to Cosmetology and Textile Printing were introduced by Fashion Designing Department. Inter-College quiz competition was organised by English Department.

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Feedback Analysis: Employers

According to feedback analysis report (2022-23), 54% of the employers (correspondents) considered subject knowledge of the students as excellent, while 35% considered it good. 81% considered the communication skills of the students as excellent/good. Presentation skills/group discussion performance were considered excellent by 46% of the correspondents. Around 84% of the correspondents considered the problem solving skills/ interview performance of the students as excellent/good. 89% of them considered the ability of the students to take up extra responsibility as excellent/good. 77% employers strongly agreed/agreed that the course content had enough scope for the development of analytical, logical, technical and creative skills of the students. It is also strongly agreed/agreed by 81% of the employers (correspondents) that the curriculum was effective in developing entrepreneurial /leadership skills of the students. As far as employability of syllabus is concerned. 46% employers strongly agreed while 42% agreed that the syllabus was relevant for generating employability.

S. No.	Feedback/Suggestions from Employers	Action Taken
1.	Interactive skills and the confidence of the students of the Computer Science Department should be enhanced to make them capable to meet the current industry standards.	A seven-day workshop on enhancing employability attributes was conducted by Computer Science Department to boost the confidence and communication skills of the students.
2.	Skill enhancement training programmes should be organized to give practical exposure to the students of Fashion Designing.	A seven-day placement training workshops was organized to guide students on self-introduction, Resume writing, Interview skills. Workshops/exhibition were organized by the Fashion Designing Department and Fine Arts Department to give practical training to the students.
3.	Students of Department of Journalism and Mass Communication (JMC) should be given more practical exposure.	National Cinema day & Ad Mad Competition were organized by JMC Department.
4.	The students of Physiotherapy Department should be updated with the knowledge on advanced techniques i.e. Myofascial Release, Kinesio Taping, Muscle energy techniques.	Seminars/workshops were organized to update students' knowledge on advanced techniques used in physiotherapy.


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Feedback Analysis: Teachers

As per feedback analysis report (2022-23), 65% of the correspondents (teachers) strongly agreed that the current syllabus is need based and has good balance between theory and laboratory work. 73% strongly agreed that the course outcomes were well defined and clear to the students and staff. 66% teachers strongly agreed, while 31% agreed that the curriculum is effective in developing entrepreneurial/leadership skills among the students. 73% teachers strongly agreed, while 26% agreed that curriculum design, Teaching learning assessment & examination were being effectively carried out on time.

76% of the correspondents (teachers) are of the opinion that students-career guidance was excellent, whereas 55% considered ICT skills for teaching as high. 65% correspondents strongly agreed that course activities (Internship /field visits/guests lectures/assignments/seminars /others) as relevant for the development of various skills needed for employment/self-employment.

S. No.	Feedback/Suggestions from Teachers	Action Taken
1.	Modification of the syllabus is required.	As per suggestions given by teachers, the syllabus of Agriculture Department has been modified as per Broad Subject Matter Area (BSMA) committee of ICAR. Weightage to practical & theory exams will be given as per credit hours of the syllabus. Syllabus of various departments has been updated according to the requirements of New Education Policy. Summer internship has been included in the syllabus of M.Sc. (Chemistry). More courses related to computer science have been included in the syllabus of B.Sc. (Computer Science) programme. Russian writers & Punjabi literature in English have been introduced in the syllabus of U.G classes of English Department.
2.	Technical competitions/seminars/awareness programmes/industrial visits should be organized.	Book fair has been organized by the college in which many departments participated and many extracurricular activities were organized. Tech fest-2023 was organized by the Computer Science Department in which various extracurricular activities were organized. Workshop on the preparation of UGC-NET exams has been organized by Mathematics Department. Industrial visits/workshops/seminars have been organized by various departments of the college.

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3.	New courses should be introduced.	A new course on Tabla instrument has been introduced in B.A programme by Music Department. A short term course on Translation has been introduced by Punjabi department. A new course related to entrepreneurship has been included in the syllabus of Biotech department. Ability enhancement course on Computer Fundamental has been introduced in B.Sc. (Non-Medical) programme. B Voc. (Renewable energy technology) programme has been introduced by Physics department.
4.	Latest equipment i.e. LASER, updated ultrasound, Multi stimulator should be made available in Physiotherapy Department.	Latest equipment have been made available in the physiotherapy Department.
5.	Better internet facilities for teachers and students are needed.	Better internet facilities are being provided in different departments of the College.
6.	Film screening should be conducted by the Department of Journalism and Mass Communication (JMC).	To enhance high technology media capabilities of the students of JMC department, Film screening is being conducted in the department.

Feedback Analysis: Students

As per feedback analysis report (2022-23), 64% of the correspondents (students) considered teaching methods followed by the teachers as excellent. 49% considered the conduct of practicals as excellent. 53% strongly agreed, while 40% agreed that the syllabus was designed in accordance with the needs of national and global aspects. 57% of the correspondents strongly agreed that the course content had enough scope for the development of analytical, logical, technical and creative skills of the students. 54% correspondents (students) strongly agreed that the syllabi of various courses covered the recent trends and development, while 56% strongly agreed that syllabus was a good balance between theory and practical. 92% strongly agreed/agreed that the Internship/field visits/guest lectures/assignments/seminars/others were relevant for the development of skills needed for employment/ self-employment. 94% students also strongly agreed/agreed that the syllabus prepared and motivated the students to pursue higher education/ research.

S. No.	Feedback/Suggestions from Students	Action Taken
1.	Extracurricular activities should be encouraged.	To give practical exposure to the students, extracurricular activities were organized by different Departments. COMM-Fest was organized by the

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		Commerce Department and Tech-fest 2022 was organized by Computer Science Department in which various competitions were organized. Quiz Competition/Declamation contests/ Poster making competition were also organized by History Department, Mathematics Department, Department of Journalism and Mass Communication and Chemistry Department. English Department organized Inter-College literary competition in which many colleges participated.
2.	Floriculture & Landscaping experiential learning module should be introduced in the syllabus of B.Sc. Agriculture.	As per suggestion given by students, Floriculture & Landscaping module has been included in the syllabus of B.Sc. (Agriculture) VIII Semester.
3.	Syllabus of M.A. (Music) should be updated. Syllabus related movies should be screened in the English Department.	Syllabus of M.A. Music (Vocal) has been modified. Life sketches of some great musicians have been introduced in the syllabus of music course of B.A. programme. Syllabus related movies are being screened to the students of English Department.
4.	Remedial classes should be conducted for the academically weak students.	Remedial classes are being taken by many departments for the improvement of academically weak students.
5.	Workshops/ Seminars/ Field visits should be organized by the College.	Regular visits to Botanical gardens are being organized for the students of Botany Department. Workshop on Income Tax has been organized by Commerce Department. Workshops on Project Development, E- Commerce & latest techniques were organized by Computer Science Department. International Seminar (RACS-IX) was organized by the Chemistry Department. An interactive talk on 'Financial Planning-Tools and Instruments' was organized by P.G. Department of Economics.


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